

# Return /Exchange/Cancellation Policy

## Returns/Exchange

Should you choose to return a trap or interceptor purchased through GreaseTrapSales.com. for any reason, you will be subject to a 20% restocking fee. All returns must be in original **NEW** condition.

All returns **MUST** have a return goods authorization # (RGA #) from the warehouse. (800)476-7930

Purchaser is responsible for all shipping charges.

## Cancellation

If you cancel an order for any reason and your credit card has already been processed you will be charged a service fee of 10%. To avoid the 10% fee on cancelled orders, you must call W.C. Sales 800-476-7930 by 4:00pm Eastern Standard Time the same calendar day the order is placed. Be sure to ask for a reference number when cancelling an order.

## Warranty Claims and Repairs

If for any reason a problem should occur with a trap or interceptor purchased from Greasetrapsales.com please contact our office and a representative will be happy to assist you. (800)476-7930

All warranty claims will be handled by the manufacturer. Please call our office for instructions.

We will need the following information:

Full Name:

Address:

Phone:

Date of original purchase:

Original invoice #:

Please be sure to have this information available when call our office.